



**Annual Report
2006**



Measuring the Changes
The impact of greater care and safer communities



Volunteers of America®
Oregon

TOUCHING LIVES . . . REKINDLING HOPE . . . PROMOTING SELF-DETERMINATION . . .



In our 110 years of providing services to the community, the name Volunteers of America Oregon has become synonymous with compassion and care. We've earned our reputation through dedication and tireless commitment to helping individuals and families create safer, healthier, and more stable lifestyles. You can see the results of our work in the stories and on the faces of those that appear in the next few pages.

We advocate for the underprivileged, the abused, and those in need of a second chance. We rekindle hope in those that thought they'd lost it, we support dignity for our elders, and we help turn around the lives of youth who are at-risk of falling through the cracks.

Each life we touch has a positive impact on others and the more individuals we care for, the safer our communities become.

We are an affiliate of Volunteers of America, one the largest and oldest non-profit social service organizations in the country. Last year we served nearly 8,400 individuals with a staff of 220 and more than 750 volunteers.

For as long as we've been around, our programs have been changing lives. Some people say they can't imagine doing what we do. We say, "We can't imagine not doing it!"



Greetings,

The fiscal year has come to a close, and I'm happy to report the results of another highly successful year for Volunteers of America Oregon. We've broadened our reach into the community by adding vital new programs and services. We played host to some important and exciting events that helped raise awareness about the value of our work. And we witnessed the positive impact our programs continue to have within the community.

As you read through this annual report, you'll discover the ways in which our strategic plan to bring greater levels of care and safety to individuals, families, and the community, continues to produce positive outcomes. We'll share personal stories of courage and the commitment to change, as well as some impressive statistics. Here are just a few highlights:

Our Rehabilitation Division marked an important milestone when the Community Partners Reinvestment Project (CPR) successfully graduated its first three program participants, having equipped them for a smooth transition from correctional institutions back into the community.

The Children and Family Services Division's Home Free-Domestic Violence Intervention Services was chosen to participate in a critical study by the Centers for Disease Control and Prevention, a selection based on a unique and successful approach to improving the safety and quality of life for survivors of domestic violence and their children. Also, thanks to the outstanding support of the Multnomah Bar Foundation, \$109,000 was raised to support our CourtCare program.

Our Adult Day Services have experienced some significant changes. After a long history of providing high quality care, we reluctantly closed the Velma Joy Burnie Center. We made sure there was no interruption in services as participants, staff and volunteers were merged and welcomed into Lambert House East and the Marie Smith Center.

The Business Enterprise Division continues to help support our day-to-day operations through the revenues generated by sales from the Thrift Store, Vehicle Donations, Food Services, and Smurfit-Stone Recycling.

In February, we presented our fifth annual DePreist Award for Excellence to George Passadore, honoring him for his outstanding contributions to furthering the culture and economy of the city. This summer we played host to the national Volunteers of America annual conference, a lively and informative event with attendees coming from affiliates around the country.

Once again, I want to thank our dedicated staff and volunteers, as well as our contributors and all those who so generously support our efforts. Yes, this annual report is filled with good news, but that will come as no surprise to those who know us best. It's what you've come to expect from Volunteers of America Oregon. And with your continued support, we promise to keep delivering excellent results to our participants, to the community, and to you for many years to come.

Kay Toran
President/CEO

**Home Free-Domestic Violence
Intervention Services
Family Relief Nursery
CourtCare**

The Children and Family Services Division is committed to creating safe and nurturing environments for children and their families.

Home Free-Domestic Violence Intervention Services supports women and children who are fleeing domestic violence. The program offers temporary emergency motel vouchers and works to create long-term stability in the family.

The Family Relief Nursery offers childcare and developmental assessment for at-risk children. Services include parenting skills training, home visits, respite, and coordination with other social service providers.

CourtCare is a daycare center located at the Multnomah County Courthouse, providing a developmentally-appropriate classroom environment for children while adults attend to court business.

FY 2005-2006 Highlights and Results:

Home Free:

- in-person services were provided to 4,283 individuals - an 18.6% increase over last year
- 495 received emergency motel vouchers
- 3,607 callers received Crisis Hotline advocacy

Family Relief Nursery

- staff provided over 5,200 hours of case management services
- 100% of the children in need of additional development screening were referred to or received the necessary support

CourtCare

- 1,213 children served
- 715 adults served

**Natalia: Finding Hope
Through Home Free**

When she opened the letter and read the news, all her fears and memories came flooding back. Natalia had suffered years of physical abuse from her partner until he was eventually sentenced to 18 months in jail. Now, he was writing to tell her that he was about to be released.



Natalia had been attending a Spanish-speaking support group that helps women overcome the emotional trauma of abuse. She had just started to feel more in balance when his letter arrived. Suddenly her safety and that of her three children was in jeopardy again.

Through her support group, Natalia learned that there were resources available to assist with getting a restraining order. She also sought services to assist her with moving costs.

But she found the greatest support when she enrolled in Home Free's transitional services program. Home Free services are available to women and children experiencing or leaving situations of domestic violence. The program helps them find safe housing and provides some financial assistance in the interim. Participants in the program may have contact with their advocate for as long as two years to ensure ongoing support and stabilization.

Many of the services provided by Home Free are tailored for survivors from underserved populations. Natalia received long-term case management from a bicultural advocate in her native language. Part of her case plan included financial assistance with rent, which eased the burden while she began looking for a job. She was determined to stabilize her life and to maintain safe housing for her children.

Now, thanks to the assistance and guidance she has received from Home Free, Natalia is working full time, is responsible for her own living expenses, and has a safety plan for today and into the future.

Other services provided by Home Free include legal advocacy, resource and referrals, support groups in English and Spanish for women and children, and systems navigation. Children receive support from youth advocates to discuss their feelings and learn to make safety plans.



**Gladys Norment:
Accentuating the Positive**

Mention the words “social butterfly” to any staff member at Lambert House East (LHE), and the first person they’ll likely think of is Gladys Norment. She’s the one in the middle of a group keeping everyone engaged in conversation, laughter, and sharing life’s stories.



Gladys, now in her late eighties, had always been an independent spirit living in her own home. But when she suffered a series of falls and other physical setbacks, her doctor gave her two choices: either find some top quality adult day care while her daughter was at work, or move into a foster care home.

She was naturally resistant to such a change, but in April 2006, she finally agreed to give Lambert House East a try. It turned out to be a perfect fit. Gladys quickly bonded with the staff and other participants and for five days a week she enjoys the music, the crafts, and the stimulating activities offered at the center. But mostly she appreciates the opportunity to socialize.

“Yes, I’m a chatterbox,” Gladys confesses. “One of the reasons I love coming here is because I no longer have to talk to myself!”

Gladys has become such a positive force at the center, everyone notices if she’s absent for the day. She’s still recovering from the injuries from her fall and in bad weather arrives in a wheelchair. But she gets exercise every day at the center when a staff member helps her move around with the aid of a walker.

“I’ve watched my mother grow stronger emotionally, mentally, and physically since she’s been going to the center,” said Sue Norment, Gladys’ daughter. “She’s even singing again for the first time in years. She may not always remember the staff members’ names, but she loves every one of them. Lambert House East is a wonderful place for her to be.”

**Marie Smith Health and Social Center
Lambert House East**

Our Adult Day Centers offer daytime, therapeutic social and health services for older adults, especially those with dementia, as well as for individuals with disabilities.

For the working caregiver, the programs provide critical daily care and support while at-home caregivers can receive much-needed respite and training.

With a goal of improving the quality of life for those spending their day with us, we offer stimulating activities and help them function at their best in a safe, secure environment.

Our centers are the first and only Adult Day Service programs in Oregon accredited by CARE, the national, not-for-profit Rehabilitation Accreditation Commission, for meeting the highest-quality performance standards.

FY 2005-2006 Highlights & Results:

- 255 participants received care
- 22% were ethnic minorities
- 90% of participants rated quality of care as excellent
- 23 two-hour sessions of continuous education and support was given to more than 100 caregivers through our training programs
- 107 volunteers donated more than 2,000 hours.



**Men's Residential Center (MRC)
Women's Residential Center (WRC)
Community Partners Reinvestment
Project
Community Detention Monitoring
Alcohol and Drug Outreach
Parenting Program**

Programs provide adults and adolescents with a continuum of support to help them become self-sufficient and productive members of society. Drug and alcohol treatment includes a six-month residential program followed by six months of after care. As we work to reduce substance abuse, we create safer environments for individuals, families, and the community.

Services include:

- Residential facilities for drug and alcohol treatment
- Outreach to families struggling with addictions
- Support for young men transitioning from prison back to the community
- Providing nurturing child rearing training to at-risk parents
- Supervision and monitoring of at-risk youth in the community

FY 2005-2006 Highlights and Results:

Residential Treatment

- Of the 205 engaged clients who were discharged from treatment:
- 71% met at least 2/3 of their treatment plan goals
- 63% graduated successfully from the 6-month treatment program

Community Detention Monitoring

- 98% appeared for court dates
- 92% did not re-offend while in the program.



**Jerome Gilgan:
The Long Journey Back to Life**

He was only ten years old when the drinking started. With no positive role models or direction, Jerome Gilgan was already lost and looking for escape.

By age 13, he was using and selling drugs, got kicked out of the eighth grade for getting into fights, and even though he was flunking all his classes, the school authorities "graduated" him just to get rid of him.

And so it went until, as a young adult, Jerome spent seven years in prison and three years in county jail on drug charges. He was in and out of four different drug treatment programs, but nothing made a difference. It wasn't until Jerome was referred to the Men's Residential Center (MRC) that things began to change.

"This is a whole different kind of program," Jerome explained. "It's more than just taking classes; it's about learning how to see life and myself from a whole new perspective. I learned how to communicate and went into schools to talk to students about the dangers of drugs. I discovered that my life was starting to have a positive effect on others."

Jerome completed the program under the direction of Greg Stone, Program Director and graduated two years ago. He's enrolled in classes at Portland Community College, studying to become a licensed drug and alcohol counselor. This former failing student, now 42 years old, is earning A's and B's and has been hired as a Residential Counselor at MRC. Jerome considers this his opportunity to give back to the program that gave so much to him.

"I'm alive today because of Greg Stone and the MRC program," Jerome stressed. "My loyalty to the program is unshakable. All I want is to be part of it, to be able to save somebody else, and give the same hope to others."



Debra: A Life Transformed

When Debra's probation officer recommended that she enter the Women's Residential Center (WRC) for drug treatment, it sounded like a better option than going back to county jail. But she wasn't anticipating any life-altering experiences. Ten years of meth addiction, 30 trips in and out of jail—the cycle was endless, or so she thought.



"I had no idea how much better things were going to get," Debra said. "The six-month program at WRC taught me how to live without drugs, that I can survive without a co-dependant relationship, and that I have value as a person. But I realized that I couldn't graduate from the program after having lost those ten years of my life and expect to walk right into the work force."

Fortunately, the Food Services Program is designed to help women like Debra. While in the WRC treatment program, they are given the opportunity to learn work skills, to get a second chance, and to have recent experience to list on a job application.

In the commercial-grade kitchen located in the WRC facility, Debra began washing dishes. She showed such initiative she was hired to stay on after completing the drug treatment program. Now she's living at home, has earned a Food Handler's Card, and is WRC's full-time Kitchen Manager. She keeps everything organized, manages a kitchen staff of half a dozen, helps prepare and deliver food to the program's clients, and has become a role model for the other women in the center.

"When they realize where I've been and how far I've come," Debra said, "It gives them hope. Many who have worked with me in the kitchen are now out there supporting themselves. I'm grateful to WRC for giving us this opportunity. It's like family here because the counselors and staff truly care about us."



**Vehicle Donations
Thrift Store
Food Services
Smurfit-Stone Recycling**

The Business Enterprise Division provides revenues for the agency's day-to-day operations and offers work experience and employment training opportunities.

The Vehicle Donation Program receives vehicles that are sold through public, dealer, and Internet sales. With our Charity Connection program, other non-profit agencies receive vehicle donations in a revenue sharing partnership.

Our Thrift Store receives tax-deductible donations of clothing and household goods from the greater Portland metropolitan area.

The Food Services program provides meals for the Women's Residential Center, our two Adult Day Centers, the Family Relief Nursery, and other clients.

Smurfit-Stone Recycling donates \$5.00 to our agency for every ton of paper received from new clients we refer and \$2.50 per ton of cardboard.

FY 2005-2006 Highlights & Results:

Food Service

- Continuing clients include our own programs, YWCA, and Daily Solutions, a county program for the underprivileged.
- Hired a new gourmet chef and an executive director
- Catered lunch for the Trail Blazers

Thrift Store

- 25% increase in contributions
- 5% increase in sales
- 8% increase in productivity

Vehicle Donations

- Over 230 Charitable Connections partners

Smurfit-Stone Recycling

- Maintained revenue contribution from prior year.

STATEMENT OF FINANCIAL POSITION



86 cents of every dollar we raise goes to support the vital community services we offer.

**Volunteers of America Oregon, Inc.
Statement of Financial Position
June 30th 2005 and 2006.**

ASSETS	2006	2005
Current Assets:		
Cash and Equivalents	\$1,860,596	\$2,218,927
Accounts receivable net	1,507,112	1,316,470
Inventory: Vehicles & Thriftstore	120,154	119,564
Prepaid expenses	69,037	57,341
Short term investments		
Total Current Assets	3,556,899	3,712,302
Fixed Assets:		
Land and buildings	5,474,318	5,453,640
Furnishings and equipment	940,377	754,601
Leasehold improvements	72,573	72,574
Accumulated depreciation	(2,532,063)	(2,172,305)
Total Fixed Assets	3,955,205	4,108,510
Other Assets:		
Long term investments	1,837,698	1,191,300
Total Assets	9,349,802	9,012,112
LIABILITES AND NET ASSETS		
Current Liabilities:		
Accounts payable	342,614	331,948
Current portion of long-term debt	41,710	40,083
Accrued payroll and related items	188,861	306,159
Other current liabilities	265,247	246,743
Total current liabilities	838,432	924,933
Other Liabilities:		
Long-term debt less current portion above	458,759	479,812
Total liabilities	1,297,191	1,404,745
Net Assets:		
Unrestricted	7,736,558	6,654,259
Temporarily restricted	316,053	953,108
Total net assets	8,052,611	7,607,367
Total liabilities and net assets	9,349,802	9,012,112

Statement of Activities for the year ended June 30th 2006 with comparative totals for 2005

REVENUES FROM OPERATIONS	2006	2005
Public support received directly:		
Contributions	\$2,555,701	\$2,649,485
Public support received indirectly:		
United Way	141,151	137,647
Total public support	<u>2,696,852</u>	<u>2,787,132</u>
Revenue and grants from governmental agencies	<u>7,905,017</u>	<u>7,189,102</u>
Other revenue:		
Program service fees	906,427	1,100,029
Other income	108,767	111,592
Total other revenue	<u>1,015,194</u>	<u>1,211,621</u>
Total revenue from operations	<u><u>11,617,063</u></u>	<u><u>11,187,855</u></u>
OPERATING EXPENSES		
Senior Services	908,827	968,737
Children & Family Services	1,812,042	1,903,516
Rehabilitation Services	5,616,003	4,727,396
Enterprise Programs	<u>1,230,973</u>	<u>1,091,765</u>
Total program services	<u>9,567,845</u>	<u>8,691,414</u>
General Administrative Costs	1,184,124	1,343,202
Fundraising	340,993	401,137
Administrative Fees paid to National organization	<u>198,556</u>	<u>191,506</u>
Total operating expenses	<u><u>11,291,518</u></u>	<u><u>10,627,259</u></u>
Excess / (loss) from operations	<u>325,545</u>	<u>560,596</u>
Non-operating gains (losses) and other revenue:		
Interest	123,429	69,370
Realized gains on investments		
Unrealized gains on investments	(3,730)	11,161
Surplus from other activities	<u>119,699</u>	<u>80,531</u>
Change in net assets	445,244	641,126
Nets assets at beginning of year	<u>7,607,367</u>	<u>6,966,241</u>
Nets assets at end of year	<u><u>8,052,611</u></u>	<u><u>7,607,367</u></u>

** Figures above exclude in-kind donations of \$340,210 in 2006 and \$392,138 in 2005.

The annual financial statements of Volunteers of America of Oregon, Inc. are audited by the accounting firm Hoffman, Stewart & Schmidt, P.C., Certified Public Accountants for the fiscal year ending June 30, 2006 and by Markusen & Schwing, Certified Public Accountants for the fiscal year ending June 30, 2005. The selected financial information in this annual report is not intended to be a complete financial presentation in accordance with generally accepted accounting principles. Complete copies of our annual audited financial statements are available for review at our Administrative Office.

DONORS

We Thank Our Generous Donors

Volunteers of America Oregon greatly appreciates your gifts of cash and in-kind donations which are so important as we continue helping those in need. Our sincere thanks to all the individuals, foundations, agencies, and corporations who have supported us.

In-Kind Donations

We are grateful to all those who have donated items to help support our programs. The list includes vehicles donated to our Vehicle Donation Program, items given to our Thrift Shop, event tickets to enrich the lives of participants in our programs, office supplies, auction items for fund raisers and many other items that have been gratefully received.

Agency Support

We also wish to recognize those that provide financial support to our programs. These include Multnomah County Health Department, The State of Oregon Department of Human Services, the Multnomah Early Childhood Program (MECP), Children's Investment Fund, Multnomah Department of Justice, Multnomah Bar Association, CASA, Community Safety Net, Portland Impact, the Annie E. Casey Foundation, the JEHT Foundation, Cascadia Behavioral Health, Head Start/Early Head Start, and the Oregon Relief Nursery Association.

We apologize for any omissions in this list due to lack of space. Please know your gift is greatly appreciated!

\$50,000 +

Bill and Melinda Gates Foundation
JEHT Foundation
Meyer Memorial Trust
The Robert Wood Johnson Foundation
Spirit Mountain Community Fund

\$5,000-\$49,999

Alzheimer's Foundation of America
Anonymous Donor
Autzen Foundation
The Collins Foundation
Dant Family Fund of the Oregon Community Foundation
Hoffman Corporation
David L. Knierim
Harriet M. Kriete
Lane Powell
Multnomah Bar Foundation
PGE Foundation
Portland Women's Union Foundation
Providence Health System
Qwest
Schwabe Williamson & Wyatt
Schnitzer Investment Corp.
Dr. & Mrs. A.B. Shields
Stoel Rives LLP
United Way of the Columbia Willamette
US Bank
Volunteers of America
Wells Fargo & Company
Joseph E. Weston Fund of the Oregon Community Foundation
F. Williams Estate
Juan Young I Fund of the Oregon Community Foundation

\$1,000-\$4,999

All Saints Episcopal Church
Azumano Travel
Bank of America, Oregon and Southwest Washington
Barran Liebman
Robert Baumann
Black Helterline
Black United Fund of Oregon
Robert Brady Trust Fund
Mr. & Mrs. Garthe Brown
Bullivant Houser Bailey
Carei LLC
Cascade Corporation
Chinook Trading Company
City Center Parking
Cosgrave Vergeer Kester
Craig Realty Group-Woodburn LLC
Davis Wright Tremaine
Dennis Uniforms Manufacturing
Sho Dozono
Kimberlie & Gordon Dowsett
Dunn Carney, et al

Eliot Tower
Ferguson Wellman Capital
Foster Pepper Tooze
The Fred Meyer Foundation
Gerding/Edlen Development Corp.
Gevurtz Menashe
Peter Glade
Great Northern Companies/Northstar Realty Advisor
Harrang Long Gary Rudnick
C. A. Harrison
Harsch Investment Corp.
Henningsen Cold Storage Co.
Hoffman Hart & Wagner
Joseph Holas
Larry Holas
Irwin Foundation
The Samuel S. Johnson Foundation
Mr. & Mrs. Peter Jacobsen
JE Dunn Construction
Jeld-Wen Tradition Foundation
Pamela Lesh
Markowitz Herbold et al
Melvin Mark Companies
Metropolitan Exposition Recreation Commission
Miller Nash
Multnomah Bar Association Young Lawyers Section
Robert Newell
Nike Inc.
Nordstrom
Northwest Natural
The ODS Companies
The Oregonian
Oregon Academy of Family Law Practitioners
Oregon Health Sciences University
Oregon Trial Lawyers Association
Oregon Women Lawyers Foundation
Pacifcorp
PacTrust
PGE
Dr. & Mrs. Robert B. Pamplin, Jr.
George J. Passadore
Portland Business Alliance
Portland Oregon Visitors Association
Portland State University Foundation
Portland Trail Blazers
Nancie Potter
St. Mary's Academy
Harold & Arlene Schnitzer Care Foundation
Mr. & Mrs. Dean Schultz
Stahancyk, Gearing, Rackner & Kent, P.C.
Jodie Stahancyk
Tonkon Torp
Kay Dean Toran
Tri-Met Metropolitan Transport
Steve & Linda Tubbs
Robert A. Unger
USI Northwest
Dorothy Van Domelen
James & Janeen Wadsworth
Walsh Construction Company
Richard Babson
Williams & Dane Development

Williams Love, et al
Women's Care Foundation
Yates Matthews & Associates
Al and Dorothy Zindel

\$200 to \$999

Margaret Addington
Terry & Janet Allen
Gail Anderson
Kenneth Antell
Leonard Aplet
Ashforth Pacific, Inc.
Kip Atcheson
Ater Wynne LLP
David Baca
Kenneth Baker
Lisa Fithian-Barrett
Arlene Barnett
Mr. & Mrs. John N. Bastian
Bartoloni Law Group
Don Beam
Marvin L. Beckman
Mr. & Mrs. Charles Beek
Marjorie Belluschi
Darlene Benjamin
Lloyd & Elaine Bennett
Carol Bernick
Bruce Berning
Kris Billhardt
Bluestone & Hockley Realty Inc.
Deborah Boersma
Mr. & Mrs. Victor S. Bollman
Sheryl Bonn
Barbara Brainard
Brasher's Cascade Auto Auction
Brasher's Northwest Auto Auction
William Brown
W. Lane Brown
Bullard Smith et al
Mr. & Mrs. Kenneth W. Butler
Patricia Byrd
Rick Cagen
Vern and Linda Cameron
Mr. & Mrs. Duncan Castle
Julie Chapman
Chockstone Inc./Bari Lipp Foundation
Clackamas Family Law Group
Barbara Coleman
Concordia University
John Cornyn
Virginia Cornyn
Sarah Crooks
Mr. & Mrs. Victor Dahl
Winifred Dawes
Mike & Mary Jo Day
Lori Passadore Davies
Kevin Demer
Dr. & Mrs. Lenox Dick
Jackie Diedrich
Mr. & Mrs. William Dillard

A. Duane Dillerud & Maryann Shavink-
Dillerud
Thomas Donaca
Kim Duncan
Kristin Winnie Eaton
Stephen Edwards
Mr. & Mrs. Henry Ehleringer
Sheri Emery
David A. Ernst
Mary F. Fax
Richard Feeney
Holly Files
First Choice Corp. Housing
Nick Fish
Dr. G. Alan Fisher
Lauren Fisher
Orcilia Forbes
Gabrielle F. Foulkes
Marion Fouse
Andrew Franklin
Mr. & Mrs. George Frye
Bruce Fukuda
Garvey Schubert Barer
William Gary
Gazzola & Hull, PC
Gearing Rackner & Engel
Mr. & Mrs. Arthur R. Gerlach
Girl Scouts-Columbia River Council
Peter Glade
Dr. & Mrs. Marvin C. Goldman
Greene & Markley
Michael Greene
Brooks R. Gunsul
W. D. Hagenstein
Katherine Hall
Ronald Hall
Terry Hannon
Harrang Long Gary Rudnick
Harris Berne Christensen
Mr. & Mrs. William K. Harris
Mr. & Mrs. C. A. Harrison
Mr. & Mrs. M. H. Hartmeier
Hasson Company Realtors
Richard Hawkins
Lynn Haynes
James Hennings
Mr. & Mrs. George Heusser
Henry Hewitt
Scott M. Higgins
John Hirschy
Karen Hofmeister
Patricia D. Hogan
George Hosfield
The Holland Family Foundation
E. Roxie Howlett
Michael Huntington
IBM Employees Services Center
John & Judy Inglis
Mathew Isham
Gay Jacobsen
Michael & Susan Jeffreys
Linda Jessell

Just Men In Recovery
Philip A. Kalberer
Dr. Sivia Kaye
Kell Alterman & Runstein
Kathy Keenan
Nancy Kennaway
Kennedy Watts et al
David King
Marianne King
William Kopfler
Jerome LaBarre
Bruce Landrey
Eric Larson
Mr. & Mrs. Norbert Leupold, Jr.
Larkins Vacura
Robert Lee
Lindsay Hart Neil & Weigler
Allen B. Litwiller
Bill Lown
Anne S. Lynch
Susan Mann
CJ McLeod
Patrick J. Malone
Susan Marmaduke
Margaret McCloskey
Mr. & Mrs. James S. McCready
Vanessa McLaughlin
Margaret J. McLean
Andrew McStay
Metropolitan Family Services
Meyer & Wyse
Mr. & Mrs. Randolph L. Miller
Barbara Stallcup Miller
Maryann Moon
Multnomah County Corrections Officers
Association
Multnomah County Commission
Multnomah County Sheriff's Office
C. Sachiko Nakajima
H. Naito Properties
Steve Naito
Neil Kelly Designers/Remodelers
Donald J. Nelson, Jr.
Robert Neuberger
Robert Newell
Norris Beggs & Simpson
Mark Nyenhuis
Leslie O'Leary
Katherine O'Neal
Gregg Olson
Neal Olson & Bonnie Brunkow Olson
Oregon Business Council
Oregon Coalition Against Domestic and
Sexual Violence
Panzer Nursery, Inc.
Deborah Saweuyer-Parks
James Piro
Portland State University
David K. Poynter
Ramis Crew Corrigan
Nicholas D. Ramsey
Ransom Blackman

Charlene Rogers
Rosboro Lumber
Mark & Debi Rosenbaum
Dr. Glenn S. Rodriguez
Norman Rose
Thelma L. Rundel
Susan Russell
Rhoda Sankey
Fred Shipman
Louis D. Simpson
Judy Danelle Snyder
Karl Smith
Forrest C. Soth
Merri Souther Wyatt
Rae Gene Still
Susan Svetkey
Marshall Spector
Lynn Stafford
Fred A. & Margaret A. Stickel
Dana Sullivan
Rob S. Teach
Tektronix Foundation
Katherine E. Tennyson
William Ten Pas
Mr. & Mrs. Allan J. Thede
Mary Ausplund Tooze
Marion Tsefalas
Bob and Betsy Unger
Michael Vanzanten
Jean Vollum
Mark Wada
Tricia & Jim Walker
Gerard Ward
Washington Trust Bank
Barbara Wayson
Kim & Kristy Wayson
Helen Weber
George M. Wells
Tom & Carolyn Wenrich
Joseph Weston
Tom & Sharlene Wheeler
Williams Kastner & Gibbs
Janice R. Wilson
Lawrence & Diana Wolff
Grant M. Yoshihara
Randy Young
Mr. & Mrs. Terry Zimmerman
Diane M. Zuhl
Dixie & Bert Yungen
Kelly Zusman

FUND RAISING / FRIEND RAISING EVENTS

We are grateful for the generosity shown by companies and individuals who hosted and participated in our events. Thank you to those who offered gifts, helped us raise funds, and assisted us in building community awareness about our programs.



Holiday Parties sponsored by Xerox Corporation, Great Northern Companies, and Homestead Capital celebrated with participants at our Adult Day Centers.



Jungle Gym in the Jungle, an event sponsored by the Multnomah Bar Association, raised more than \$106,000 to support CourtCare, a free daycare for children in the Multnomah County Courthouse. Pictured above are award winners Mike Williams of Williams Love and Jenna Mooney of Davis Wright Tremaine.



We were pleased to host the annual Volunteers of America's National Conference right to left: Kay Toran, Volunteers of America Oregon President and CEO; The Honorable Mayor Tom Potter; Doran Whipple, Volunteers of America Oregon Event Coordinator; and Dr. Robert B. Pamplin Jr., winner of the Outstanding Community Service Award for his exceptional service to the Portland community.



DePreist Award for Excellence Tribute Dinner George Passadore, retired Chairman of Wells Fargo in Oregon and Southwest Washington (shown here with his wife, Nancy) was selected as the 2006 recipient for his outstanding commitment to furthering the culture and economy of our city. We thank the following event sponsors - Presenting: Providence Health System; Legacy: Wells Fargo; Leadership: Schnitzer Investment Corp., US Bank, Qwest; and 27 Supporting Sponsors.



Thanks to our board member Robert Baumann, a Friend Raiser was hosted by Laura Russo Gallery featuring renowned pianist Michael Allen Harrison and hors d'oeuvres prepared and served by A Simple Elegance Catering.



Student Lucy Whipps, one of the students from Cascadia Montessori School who spent the day at our Adult Day Centers. Shown with participant Roseanna McNeil.



Todd Folsom, one of three Volunteers of America Oregon employees who flew to the rescue of Hurricane Katrina victims.



Stephanie Morgan volunteers as a support group facilitator at our Home Free-Domestic Violence Intervention Services.

As we congratulate ourselves on the many successes we've enjoyed this past fiscal year, we'd like to say thank you for the incredible support we've received from our many volunteers. Without them we might never have accomplished so much.

Volunteers are always welcome to come and share their time and talents with us. Whether you're a large company offering employees a chance to contribute to the community, an individual with a special skill, or someone with a personal interest in advocating for those in need, our doors are open for you.

This past fiscal year, more than 750 individuals volunteered in our programs. They included employees from companies such as Hewlett Packard, Xerox, US Bank, Payless ShoeSource, and Home Depot. There were students from The University of Portland and the Cascadia Montessori School. And our own employees who volunteered at the site of Hurricane Katrina.

We're also available to help corporations establish employee volunteer programs. Nothing builds an organization's team spirit like getting out and helping improve the community together. Volunteering comes with a built-in reward — the satisfaction of knowing you're doing something meaningful to help another.

See our list of volunteer opportunities at www.voaor.org or phone Doran Whipple for information at 503-235-8655.



Lloyd Forsyth: An Eye for Quality, A Lasting Legacy

Lloyd Forsyth understands quality. Throughout his 14 years working at Neil Kelly, a well-respected design and remodeling firm in Portland, he always took great pride in his work. When he eventually announced that he was retiring, Tom Kelly knew there was still a lot Lloyd wanted to do. Tom is the president and owner of the firm and at that time was also Chairman of the Board at Volunteers of America Oregon.

Lloyd retired his post on a Friday evening and reported for part-time duty the following Monday morning. At Tom’s suggestion, Lloyd was hired as the new carpenter and all around handy man for the program centers operated by Volunteers of America Oregon.

A Legacy of Compassion

Planned gifts provide the resources needed to continue the work we do for others.

There are a myriad of easy giving options from which you can choose – from naming Volunteers of America Oregon as a beneficiary in your will to a more complex trust arrangement. Other options might include a gift of appreciated stock, insurance policies, gift annuities, real estate, or other assets.

Ask if your employer promotes workplace giving through United Way or other charitable enterprises. If you are allowed to designate how your gift will be disbursed, we hope you will choose Volunteers of America Oregon. Some employers even offer matching gift programs. If so, you may be able to “double” your gift to our agency.

Your support of Volunteers of America Oregon touches the lives of thousands of individuals in our community each year. We appreciate your generous financial support. Your gifts preserve our future.

“I had no idea what the agency was all about,” Lloyd recalled. “But Tom had such wonderful things to say about it — and he was right! I was so impressed with the quality of the programs, I agreed to work full time and stayed on for 12 years.”

Lloyd helped remodel the new Men’s Residential Center, and did beautiful custom carpentry work at all the locations including the Women’s Residential Center, the Adult Day Centers and the building that houses the Family Relief Nursery.

“I was always aware of how caring the staff was and the importance of the work being done,” he said. “Those were some of the best years I can remember because it felt like I was contributing to something special, something that was helping other people change their lives for the better.”

In 1999, Lloyd retired when his wife needed more care at home. That’s when they began to discuss leaving their estate to Volunteers of America Oregon.

“We have no children and the agency was one we both wanted to support,” he said. “Our attorney and the trust department at Wells Fargo Bank helped us set everything up. It was a simple process and the paper work was completed in about a week.”

The trust stipulates that the estate, valued at close to a million dollars will be passed on to Volunteers of America Oregon—the agency will receive interest only for the first five years, and full control thereafter. Lloyd and his wife were able to specify which programs would receive the financial support.

Lloyd still runs into people he recognizes from the recovery programs and sees how they’ve gotten their lives back together. It confirms his trust in the agency and his decision to set up a lasting legacy through his generous gift.

It’s the charitable support we receive from people like Lloyd that makes it possible for our high quality programs to continue well into the future. Volunteers of America earned a four star rating at Charity Navigator, the nation’s premier independent charity evaluator that monitors the financial health of the country’s largest charities. Our donors can rest assured that not only are they helping support programs that change lives and bring greater care and safety to our community, our rating proves that we know how to manage your contributions and that we’ll continue to be around for a long time.

Volunteers of America Oregon is governed by our board of directors, a group of esteemed leaders from our community. They volunteer their time and talents to chart our course and help us move forward to an even more productive future.



Kay D. Toran
President/CEO
Volunteers of America Oregon



Fred Shipman
President
J.E. Dunn Construction
Portland
BOARD CHAIRMAN



Grant M. Yoshihara
General Manager,
Marketing & Utility Operations
NW Natural
BOARD VICE CHAIRMAN



Nick Fish
Partner, Meyer & Wyse LLP
BOARD SECRETARY



Kimbertie Dowsett, CPA
Principal
Dowsett Fogg & Doler, P.C.
BOARD TREASURER



Robert Baumann
Director
Great Northern Companies



Barbara A. Brainard
Partner
Stoel Rives, LLP



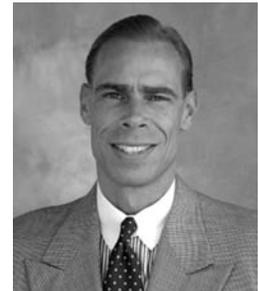
Richard Cagen
Chief Administrator &
Strategy Officer Oregon—
Providence Health System



Barbara B. Coleman
Retired Educator/Counselor



Ron Hall
Vocational/Transitions
Coordinator,
David Douglas School District



George W. Hosfield
Principal
Ferguson Wellman Capital
Management



Peter E. Jacobsen
CEO, Peter Jacobsen
Productions



Pamela G. Lesh
Vice President, Regulatory
Affairs and Strategic Planning
Portland General Electric Co.



Gregg Olson
Chief Financial Officer
Portland Trail Blazers



Greg Rickman
Senior Vice President
US Bank



Al Zindel
Executive Vice President
Dennis Uniform
Manufacturing Company



3910 SE Stark St. Portland, OR 97214
www.voaoor.org

NON-PROFIT
ORGANIZATION
U.S. POSTAGE
PAID
PERMIT NO. 1256
PORTLAND, OR

Our Vision

Volunteers of America Oregon is a leader in creating vibrant, compassionate communities where every member is valued, every home is safe and every life is self-determined.

Our Mission

Volunteers of America Oregon changes lives by promoting self-determination, building strong communities and standing for social justice.

Our Values

- High quality of service to our community
- Ethical communications
- Diversity, inclusiveness and equality
- Partnership/collaborations and innovative solutions
- Compassion and acceptance